



Investar Bank, National Association  
P.O. Box 84207  
Baton Rouge, LA 70884-4207  
Toll-Free: 866.604.2006  
[www.investarbank.com](http://www.investarbank.com)

March XXX

Thank you for being a valued wire transfer customer of Investar Bank, formerly First National Bank. Our goal is to make the transition as seamless as possible.

In early May 2026, we will transition FNB's operating system to Investar Bank's system. You are receiving this communication as our records indicate that you have initiated a wire transfer within the last two years under your current FNB wire agreement. Following the operating system conversion on May 11, the capability to send wires via phone or secure email will remain in place. Investar Bank uses DocuSign to deliver requests and obtain your digital signature, and will continue to perform callbacks for wires.

A new system-generated Personal Identification Number (PIN) will be issued to enhance data security, and you will be required to use it. You will no longer be able to utilize a self-generated PIN. The PIN will be sent via DocuSign during the first wire request after system conversion. You will need to acknowledge the PIN via DocuSign before the first wire goes out. The agreement you have in place will continue to allow us to execute wires on your behalf.

Thank you for your help with updating your PIN and for being a loyal customer.

Email [wires@investarbank.com](mailto:wires@investarbank.com) if you have questions regarding wire transfers.

Sincerely,

Vivian S. Brown

Deposit Operation & Wire Manager, SVP



Member  
**FDIC**