



Investar Bank, National Association
P.O. Box 84207
Baton Rouge, LA 70884-4207
Toll-Free: 866.604.2006
www.InvestarBank.com

March 18, 2026

CUSTOMER NAME
ADDRESS
CITY STATE ZIP

Re: Loan number 12345

Dear CUSTOMER,

Thank you for being a valued customer of Investar Bank, formerly First National Bank. As part of the transition to Investar Bank, an operational system conversion will begin on May 8th. You will receive a Welcome Packet in the mail during the first week of April regarding system conversion. The packet contains important information about upcoming account changes and notable dates related to the planned system conversion.

This letter is to inform you of an important change to your loan account number because your loan number was identified as a duplicate in the operating system and has been assigned a new loan number.

Effective Friday, May 8, 2026, your Loan number will change to **012345**.

All previously signed agreements will remain valid, and there are no changes to the terms, conditions, and/or covenants of your agreement. You will not need to sign any new documentation. Current monthly payment notices will now come from Investar Bank. Automatic payments set up from your deposit account will continue to be processed. Payments can also be made at any branch location.

If you have any questions or need any assistance, please call toll-free 1.800.460.6678. Our same friendly staff looks forward to assisting you.



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