



Investar Bank, National Association  
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March 18, 2026

CUSTOMER NAME  
ADDRESS  
CITY TX ZIP

Re: Deposit Account Number ending in XXX**1234**

Dear CUSTOMER,

Thank you for being a valued customer of Investar Bank, formerly First National Bank. As part of the transition to Investar Bank, an operational system conversion will begin on May 8<sup>th</sup>. You will receive a Welcome Packet in the mail during the first week of April regarding system conversion. The packet contains important information about upcoming account changes and notable dates related to the planned system conversion.

This letter informs you of an important change to your deposit account number. Your deposit account has been identified as a duplicate in the operating system and has been assigned a new account number. Your new account number will be effective on Friday, May 8<sup>th</sup>.

You will receive a complimentary book of checks with the new account number and routing number in a separate mailing. Please begin using the new checks on May 8, 2026, and destroy any First National Bank checks associated with the former account number.

If you have any questions or need any assistance, please call toll-free 1.800.460.6678. Our same friendly staff looks forward to assisting you.



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