

HOW TO REGISTER

To register for **eStatements and opt-out of paper statements**, an online banking profile is required. Updates to statement preferences can only be made by the primary owner of the account.

Follow steps below for enrollment:

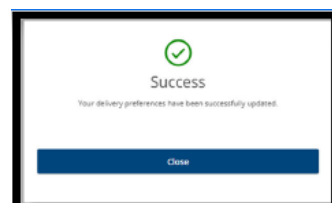
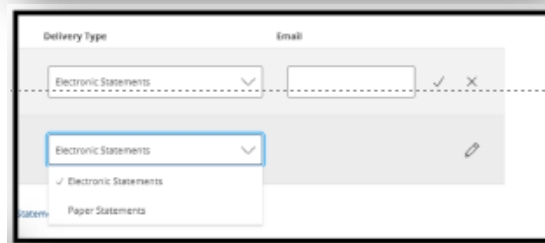
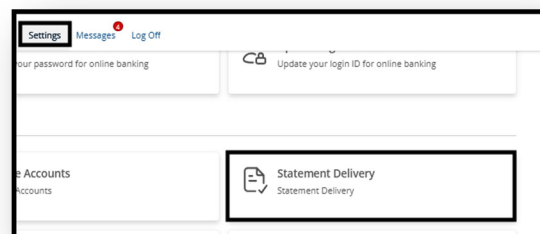
Step 1: Visit www.investarbank.com and sign into online banking.

Step 2: Select "**Settings**" from the menu bar then "**Statement Delivery**."

Step 3: For each account listed, opt-out of the paper statement by selecting "**Electronic Statements**."

Step 4: Add a valid email address, click the hyper link to review the "Statement Delivery Disclosure." Accept the disclosure.

Step 5: After accepting the disclosure, the box will be automatically selected. Click "Submit" to complete enrollment.



An error indicates updates to eStatement enrollment were not completed. **Please reach out to Customer Service for assistance. 1.855.306.8574**



Step 6: A confirmation email verifying the statement preferences are successfully updated will be sent to the email address provided.

For each account, follow this pathway to complete enrollment:
Edit Pencil> Add Email> Check Mark>Submit

Additional Notes: Online Banking users are required to login at least once every 12 months to keep the profile active. Accounts that remain inactive for 12 months will be deactivated, and the user will no longer be able to login. To regain access, the user will be required to complete the self-enrollment and eStatement enrollment process again.

IMPORTANT: Email Address Verification – Please verify that your email address is accurate and up to date. This email address will be used to notify you when your eStatement is available to view.