eStatement

HOW TO REGISTER

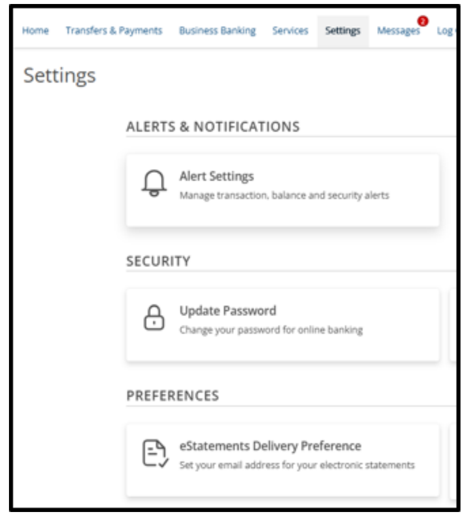
To register for **eStatements and opt-out of paper statements**, an online banking profile is required. Updates to statement preferences can only be made by the primary owner of the account or an authorized signer of the account.

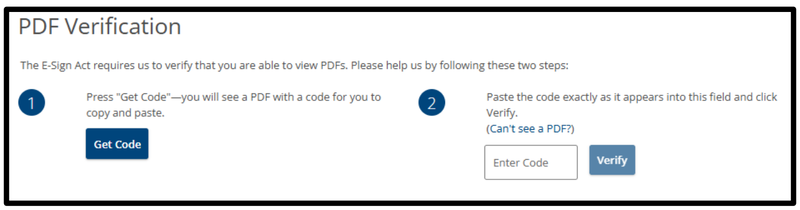
Follow steps below for enrollment:

Step 1: Visit www.investarbank.com and sign into online banking.

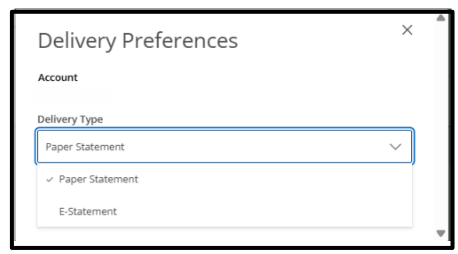
Step 2: Select "**Settings**" from the menu bar then "**eStatements Delivery Preferences**"

Step 3: PDF Verification – Follow the prompts to receive a code. Copy and paste the code, then click **"Verify"**

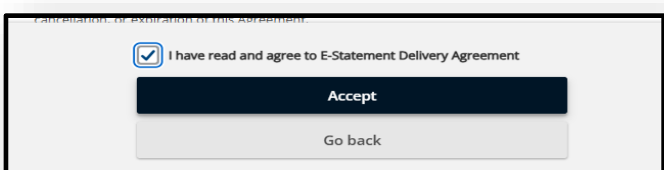


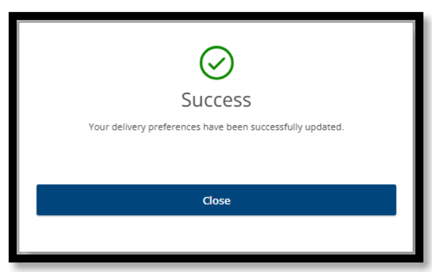


Step 4: Select E-Statements under Delivery Preferences.

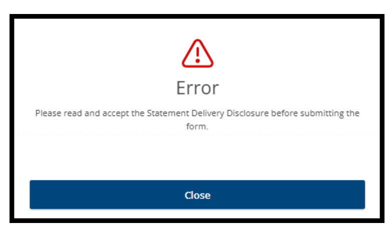


Step 5: Review the "**E-Statement Delivery Agreement**".
Once reviewed, Accept or Go Back. To Accept, check the box "**I have read and agree to E-Statement Delivery Agreement",** then click Accept to continue.





An error indicates updates to eStatement enrollment were not completed. **Please reach out to Customer Service for assistance. 1.855.306.8574**



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Step 6: A confirmation email verifying the statement preferences are successfully updated will be sent to the email address provided.

To opt-out of paper statements for more than one account, repeat Steps 1-6 for each account listed.

Additional Notes: Online Banking users must log in at least once every 12 months to keep their profile active. Accounts that remain inactive for 12 months will be deactivated, and the user will no longer be able to log in. To regain access, the user will be required to complete the self-enrollment and eStatement enrollment process again.

IMPORTANT: Email Address Verification – Please verify that your email address is accurate and up to date. This email address will be used to notify you when your eStatement is available to view.