



## Allpoint Shared ATM Network FAQs

### 1. What is Allpoint?

Allpoint is a network of over 55,000 surcharge-free ATMs conveniently located across the country. ATMs are located at Target, CVS, Circle K, Speedway and other popular retail stores.

### 2. How can I find Allpoint ATMs?

- Use the locator at AllpointNetwork.com
- Download the Allpoint App (Available for iPhone, Android and Windows devices)
- Go to Investstar's Allpoint ATM page on InveststarBank.com and click locator link
- Visit Allpoint's Facebook page and use the locator
- Look for the Allpoint logo on the ATM



### 3. Are there any fees for using Allpoint Network ATMs?

Allpoint ATMs are completely surcharge-free for Investstar debit cards and ATM cards.

### 4. Can you make deposits in the Allpoint ATM?

No. Investstar customers are not able to make deposits into an Allpoint ATM.

### 5. Is there a limit to the amount that can be withdrawn?

Yes. Investstar daily cash withdrawal limits apply. To obtain your card limit, please contact your local branch. Depending on the machine, there could be a max per transaction limit set by each ATM location. On average, there is a \$400 limit across the Allpoint Network. The Allpoint ATM screen will inform you if the limit is reached.

### 6. Do I have to enroll to use an Allpoint ATM?

No. Investstar debit and ATM cards are automatically enrolled and are ready to use at Allpoint locations.

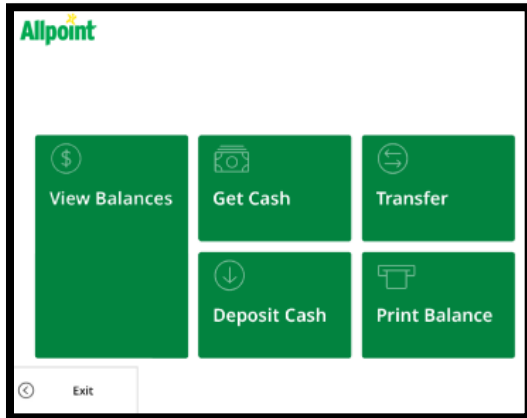
### 7. What do I do if there is a surcharge fee on my account from an Allpoint ATM transaction?

Contact an Investstar banker to request a refund.

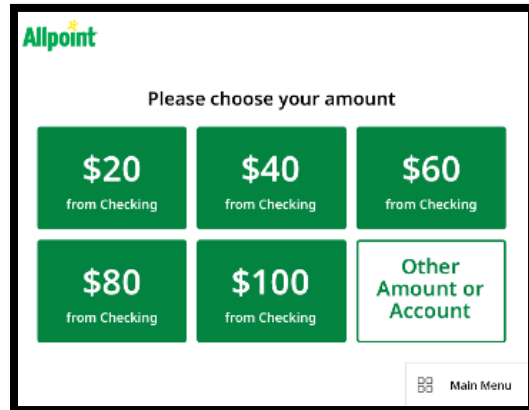
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### 8. What will I see when utilizing an Allpoint ATM to withdraw cash?

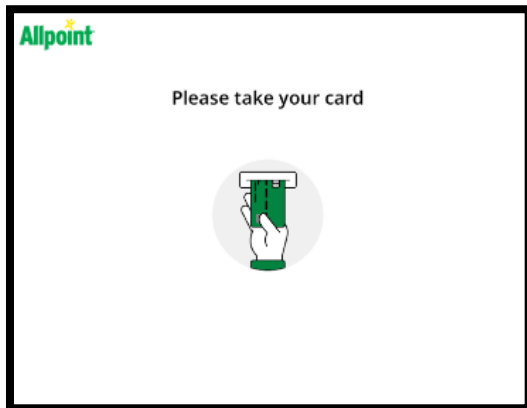
Step 1:



Step 2:



Step 3:



Step 4:

